

LE PETIT
CHÂTEAU
NORTHUMBERLAND
— EST 1688 —

FREQUENTLY ASKED QUESTIONS

Our Venue

Q: Do you have more than one wedding ceremony on the same day?

A: We are delighted to say that when you book your wedding at Le Petit Chateau you have exclusive use of the function room and gardens.

Q: What are your minimum numbers and pre-spend required to hire Le Petit Chateau?

A: We have incredible deals for every budget! We have designed 11 price levels so we can be flexible to you and your guests' needs.

Q: I've now booked my wedding at Le Petit Chateau, what is the role of my wedding coordinator?

A: Your dedicated wedding coordinator is there to organise all in-house aspects of your big day between booking your wedding right up until the day before. Your wedding coordinator will look after all food and drink requirements, timings & flow of the day, additional extras, and advice regarding external suppliers. Our wedding team have a wealth of knowledge and experience and are on hand to answer any questions you may have – you are in safe hands!

Q: Do you have a car park?

A: Yes, we also have car parking attendants who will be on hand on the day to assist with this. There is room for up to 27 cars.

Q: Do you allow marquees or bouncy castles?

A: We do not permit marquees or bouncy castles but we do have some outdoor games you can hire from us.

Q: Do you have a list of recommended suppliers to help me plan my day?

A: Yes of course! Please do not hesitate to ask your coordinator for this exclusive, handpicked list of all the best wedding industry suppliers from the North East.

Q: We notice you have a lovely outdoor terrace, can guests smoke out there?

A: No we do not allow smoking on the terrace. We do however have a lovely designated smoking area that our staff will be happy to point out to your guests.

Q: How often can I meet with my wedding coordinator?

A: You can meet with your wedding coordinator as many times as you like! Our wedding coordinators are based at our Jesmond Head Office, just next door to our sister venue As You Like It which is the perfect place for a coffee and a chat. We recommend having your final details meeting here with your coordinator around 6 weeks prior to your wedding, where all aspects of your big day are covered!

Food & Drink

Q: What food options do you offer?

A: Please ask for a copy of our extensive food brochure containing an amazing array of fabulous feasts and exquisite food options.

Q: How long does a typical wedding breakfast take?

A: Wedding breakfasts take around 2 hours if your guest numbers are below 100. Please note you must consult your wedding coordinator or contract before sending out any invites as timings may differ depending on your meal options.

Q: Can I offer my guests a choice of dishes?

A: To ensure a speedy and smooth food service on your wedding day, we recommend you offer 1 dish per course to guest for your wedding breakfast. We can of course cater for any veggie dishes or special dietary requirements separately; just let your coordinator know prior to your wedding day, at your 6 week meeting.

Q: What time will the bar close on our wedding night?

A: Bar will close at 12am. The residents bar will open for any guests staying at Le Petit Chateau or William de Percy.

Q: Do you allow outside catering or corkage?

A: No. However, we do allow you to provide alcoholic favours, up to 50ml, for £2 per adult guest.

Q: Is it necessary to cater for all of our evening guests?

A: Yes, we do ask that all of your evening guests are catered for.

Q: Do you have a cake knife and cake stand that we can use?

A: Yes, we have a silver cake knife and choice of cake stands (please contact the Wedding Team for further info), which are included in your wedding package.

Q: I am thinking of having a BBQ or Hog Roast instead of a three course wedding breakfast, could I add another course to this from your brochure?

A: Yes you can! You can choose from all of our starters and desserts including sharers to add to your choice of main course.

Ceremony

Q: Can we get married outside?

A: Yes! Our outdoor ceremonies and celebrations are among the most distinctively different in the world, with our fantastic outdoor Terrace or Meadows options, there is nothing to stop you.

Q: Do you supply a Master of Ceremonies?

A: Yes! As part of your package we are happy to provide one of our charming gents to guide you through your day.

Q: Do I need to book a registrar and what time should I opt for? Who do I contact for this?

A: Before confirming a date you must check there is a registrar available to marry you first. Earliest ceremony time we can host is 1:30pm. To check availability please contact the Northumberland Registrars directly on 01665 602870.

Q: How much do the registrars charge? Do I pay them directly?

A: You need to contact and pay Northumberland County Council and pay an initial non-refundable booking fee then the remaining ceremony fees range from £395-£495 dependant on the day of the week and year. Please contact the Northumberland Registrars on 01665 602870.

Q: What is the maximum number of guests you can accommodate for a ceremony?

A: Our beautiful Belle Époque and Meadow Ceremonies can hold up to 160, and our Mediterranean Terrace sit up to 100 guests.

IQ: What time should we ask our guests to arrive for?

A: We advise asking guests to arrive at least 45 minute prior to your ceremony. Ask your wedding coordinator about including some arrival drinks and nibbles for your guests!

Q: Can we play our own music during the ceremony and wedding breakfast?

A: Yes of course, you can make a playlist on your iPod/MP3 player or laptop for the Belle Époque or Terrace. Why not check out our 'Suppliers We Love' list and book a live musician to entertain you and your guests throughout the day.

Q: How many tracks should the ceremony music include?

A: We recommend 5 for pre-ceremony, 1 for walking down the aisle, 3 for signing the register and 1 more for your exit song. We do also recommend your track for walking down the aisle is a minimum of 3 minutes long.

Q: Can we throw confetti?

A: Yes of course you can! Inside the Belle Époque as you exit down the aisle is the perfect opportunity for a confetti shot. Please ensure all confetti is biodegradable and 100% natural. Please note we do not allow confetti to be thrown in the grounds, as we pride ourselves on their pristine appearance.

Accommodation

Q: How many bedrooms are there available to us at Le Petit Chateau the night of our wedding?

A: There are 19 double bedrooms onsite including a Honeymoon Suite (which is complimentary as part of your wedding package).

Q: How many bedrooms are in the William de Percy Inn & Crêperie and how can we book them?

A: There are 8 double bedrooms open to the public which can be booked on a first come first served basis.

Q. If we want to book the William de Percy rooms the night of our wedding, when will we know if there are any available to us?

A. Just give our accommodation team a buzz for availability. If you wish to book, we can then either add these additional rooms onto your 'minimum contracted amount' (prior to signing), or your guests can ring and secure immediately with payment in full.

Q: How many bedrooms do we need to book on the night of our wedding?

A: We do ask that a minimum number of bedrooms are taken; this varies with the date of your wedding. Please see our Pricing Guide for more details or ask your wedding coordinator.

Q: How much are your boutique bedrooms, is breakfast included and what time is check out?

A: In total we have 27 bedrooms on site starting from £140-£280 per room. Yes, Full English & Continental breakfast is included and served in the William de Percy from 8am-10am. Check out is 11am for guests and 12pm for the Happy Couple.

Q: Can we stay on-site the night before our wedding?

A: Yes, we have up to 4 beautiful bedrooms in our L'Appartement available for hire the night before (first come first served) and check in is from 5.00pm. Checkout is when you walk down the aisle and prices start from £150-£400. Please fill in your required rooms when you return your wedding contract once you have confirmed your wedding date with us.

Q: Do you provide camp beds and cots for children?

A: Yes, camp beds can be provided for under 13s but only in the larger bedrooms. These are priced at £30 per bed inclusive of breakfast. Travel cots can be provided free of charge.

Q: Can family and friends extend their stay at Le Petit Chateau?

A: Yes, lots of our wedding parties have stayed for an extra night. Please speak to our accommodation team for information on the extra day charge and minimum bedroom numbers. Many wedding guests stay with us three nights making use of the 4 L'Appartement rooms (night before), Le Petit Château (night of), then the William de Percy (night after)!

Q: Can I bring my dog?

A: Yes, your four legged friend is welcome to join in your celebrations! We have selected rooms within Le Petit Chateau & William De Percy that are dog friendly, one dog is allowed in each dog friendly room. Please note there is an additional cleaning charge of £15.00 per dog.

Room decoration & set up

Q: What is included in terms of the table set-up?

A: All crockery, cutlery, glassware and chrome table number stands are included in your package. We can also supply white napkins and cloths if desired. Any centre pieces, runners or placemats (if desired) would need to be provided by an external room decorating company (or by yourself).

Q: How long does the room turnaround after the ceremony, before the wedding breakfast take and where do guests congregate during this time?

A: It takes around 1½hrs to turn the room around during which we invite guests for reception drinks and canapés; this is also a great opportunity to take photographs!

Q: Do you supply high chairs?

A: Yes. We also have baby changing facilities and free travel cots (please provide your own linen for baby).

Q: Do you allow candles in your venue and grounds?

A: We do not allow any naked flames, however a popular, safer alternative is electric tea-lights, which are very effective and provide a very natural effect.

Q: Can we bring our own decorations and props?

A: Yes, or please ask your coordinator for our 'Additional Extras' list such as Royal Mail Post-box, Mr & Mrs Sign, Popcorn Cart, Garden Games, Fancy Dress box etc. For a 'room dresser' please refer to our 'Suppliers We Love'.

Q: Do you allow confetti cannons?

A: Absolutely, they are great fun and make fantastic first-dance photos! We just ask that these are non-colourful, metallic confetti cannons (no paper as this can stain our beautiful floors), and a clean-up charge of £30 will be incurred.

Q: We are aware we need to supply our own stationary, but do you have anything we can display our Table Plan on?

A: Yes! We have a beautiful easel. We recommend your table plan to be no smaller than A2 or no larger than A1 (portrait).

Q: When do our suppliers come in and dress the room?

A: Your suppliers can have access to the Function Suite from 10am, however our team will happily set your place cards and favours if you drop them off the night before. Please speak with your coordinator with regards to set up of any additional decorations. Please note, all fresh flowers and cakes must be delivered on the day of your wedding.

Q: Does Le Petit Chateau have a photobooth?

A: Yes! We have our fabulous photobooth which is available to hire. Ask your wedding coordinator for more information on prices and options.

Entertainment

Q: Do you provide a DJ service?

A: Yes! As soon as you have confirmed your wedding with us, we recommend booking your DJ to avoid any disappointment nearer the date! We have a special discounted rate arranged with AMV especially for all our couples. This includes full PA & lights as well as the chance to have as much say in the DJ playlist as you like.

Q: Your DJ service sounds perfect, how easy is it to book?

A: Very easy indeed! Please email Faye (faye@amvlivemusic.com) or call 0191 3729731 to secure your DJ today alternatively, your wedding coordinator will be more than happy to contact them on your behalf.

Q: Can we provide our own band and DJ? Can they use your PA system?

A: Yes, of course you can have your own DJ or Band. All bands and DJs must be self contained with Public Liability Insurance and provide their own PAT tested electrical equipment.

Q: Do you have disco lights?

A: There are no fixed disco lights, however you are more than welcome to bring your own providing these are PAT tested.

Q: Do you allow fireworks, sparklers or Chinese lanterns?

A: Due to our beautiful rural location, we cannot allow these due to the risk of upsetting our neighbouring livestock! Please note we do not permit any naked flames or candles anywhere within the venue or grounds.

Payment

Q: How can I pay my £1,000 non-refundable deposit?

A: If you are ready to confirm your big day with us, we can provisionally hold a date deposit-free for up to 7 working days. We then require a £1,000 non-refundable booking fee to secure the date (please note: this is non-refundable or transferable, and don't forget to book your registrar first!). Your wedding is only confirmed when we receive a signed copy of your contract back to our head office.

Q: Can I pay via BACS?

A: Yes, of course. Please ask your wedding coordinator for our details.

Q: Is there a charge for credit card payments?

A: No, there is no charge for payment by credit card, either at the venue or at any point during your payment schedule. Please note we do not accept American Express.

Q: What is your payment plan after my initial deposit?

A: Payments are spread out for you; 25% instalments are due 12 months & 6 months before your wedding day with the remaining 50% of your final balance due 1 month prior to your big day, in conjunction with your final guest numbers.

***We look forward to welcoming you to the North East's most exciting & original venue!
If you have any further queries, please do not hesitate to contact our award winning team of dedicated wedding coordinators on 0191 933 7409, who will be more than happy to help you.***

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